

# Setting Standards for Higher Education

Chicago, Illinois ~ December 12, 2001







### Mission

PESC leads the higher education community in leveraging the value of electronic standards for data exchange.

- ➤ We support the use of existing electronic standards set through official standards-setting bodies as well as open industry collaboration.
- ➤ We provide guidance to identify these standards.
- ➤ We set new industry standards where there are no national or international bodies to do so.
- We aggressively work with schools, higher education associations, government agencies, and software and service providers to adopt these standards.
- ➤ We actively encourage the creation and maintenance of an infrastructure for electronic exchange of education-related data.







### **Board of Directors**

- Betsy Bainbridge, Executive Director
- > Keith Riccitelli, Chairman, Sallie Mae
- > Jerry Bracken, Treasurer, AACRAO
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- ➤ Melanie Barton, NCS Pearson
- > Judith Flink, University of Illinois, Chicago
- Hal Higginbotham, CollegeBoard.com
- > Jackie Kessler, SCT
- Dallas Martin, NASFAA





### What kind of standards?

- Data definitions
- Code sets
- Data formats
- > Implementations
- > Transmission protocols
- > Security protocols





### For what kind of exchanges?

- School-centric
- With many trading partners
- > In many formats
  - proprietary
  - > ad hoc
  - national/international
- > Frequent rather than rare
- Administrative data in education arena





### Value of Standards for Student Aid?

- > Process, time, & data efficiencies
- Streamlined processes
- Ability to plug-n-play
- Cost-savings





### PESC 1997-2001

- ➤ Diverse membership from across the education enterprise
- > Focus
  - Representation in standards-setting bodies
  - > Implementation support
  - > Promotion of standards
  - Information gathering and sharing
  - > Standards setting for education industry





### **PESC Activity 1997-2001**

### **Workgroups**

- > Student identifiers
- > Prospect information
- > TRA reporting
- > Public Key Infrastructure (PKI)
- > Enrollment reporting
- > Institutional identifiers
- Extensible Markup Language (XML)





### XML Forum for Education

- ➤ Established in August 2000
- ➤ Open to PESC membership
- > Focus on
  - > Education
  - Data dictionary
  - > Technical Specification
  - Schema development and validation



Collaborating To Establish XML Standards
For The Higher Education Industry





### XML Forum and the Common Record

- Collaboration during development
- > Technical Specification adhered to
- Common Record data dictionary foundation of XML Forum's dictionary
- Common Record schema reviewed by the XML Forum
- Common Record schema can be extended to incorporate FFEL data requirements





#### XML Forum and the Future

### XML Forum Steering Committee

- ➤ Ed Hauser, Chairman, SCT
- ➤ Steve Hawald, SFA OCIO
- ➤ Bob King, Citibank
- ➤ Paul Ness, Sallie Mae
- ➤ Candy Pfeiffer, NASLA
- ➤ Michael Sessa, Ex-Officio





### XML Forum and the Future

- Goals and objectives to be identified
- ➤ Continuation of past work
- ➤ Development of new schemas
- ➤ Validation of schemas developed outside the Forum
- Monitoring of international XML standards arena





### Standards Setting and Student Financial Assistance

- Need for a stakeholder forum
- > Need for a process for consensus standards
- Need for a fair standards maintenance process
- > XML Forum can serve as the trusted third party to promote, develop, and maintain standards for student financial assistance





### How to get involved

- ➤ Join PESC and the XML Forum (membership info available at <a href="www.StandardsCouncil.org">www.StandardsCouncil.org</a>)
- ➤ School membership \$500 a year
- ➤ Join individually or use an umbrella organization to participate
- ➤ Betsy Bainbridge 202-293-7383
- ➤ Michael Sessa 202-319-8452

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### Who is NCHELP?

- ➤ Founded in 1967
- > A Nationwide network of:
  - > Guarantors
  - Secondary markets
  - > Schools
  - > Lenders

- > Servicers
- Collection Agencies
- >Software Vendors





### Who is NCHELP?

- ➤ NCHELP members promote student access and choice for postsecondary education and training
- ➤ NCHELP represents its members on public policy and regulatory issues within the legislative and executive branches of the federal government





### The Focus of NCHELP

- **►** Information
- > Involvement
- **≻** Advocacy
- **≻** Education





### **NCHELP Committees**

- ➤ The foundation of NCHELP's public policy development activities
  - Debt Management
  - > Program Operations
  - > Program Regulations
  - Legal Affairs
  - Membership Education and Training
  - > Electronic Standards





### NCHELP and Standards: The Electronic Standards Committee

- Combined Efforts
  - > CommonLine
  - Common Account Maintenance (CAM)
  - > Common Claim Initiative (CCI)
- ➤ School Advisory Group
- ➤ Electronic Standards Steering Committee





### NCHELP and Standards: CommonLine

- ➤ Initial Implementation in 1995
- ➤ Release 5 scheduled for implementation in April 2002
- >XML Version was the basis for the Common Record





### NCHELP and Standards: Common Account Maintenance

- ➤ Development began with AMF
- ➤ Published in 1999
- ➤ Implementation NOW!





### NCHELP and Standards: The Common Claim Initiative

- Finalized standards in 2001
- ➤ Implementation NOW!





# NCHELP and Standards: The Electronic Standards Committee School Advisory Group

- ➤ Membership
  - > Public and private institutions
  - > 2 year, 4 year and proprietary programs
  - > Graduate and undergraduate
- ➤ Loan Delivery Systems
  - > Homegrown
  - > 3<sup>rd</sup> Party Developed





### **Getting Involved!**

- ➤ Visit www.nchelp.org for more information
- > Join the ESC
- ➤ Join the School Advisory Group
- ➤ Contact Tim Cameron at:
  - > 202-822-2106
  - > tcameron@nchelp.org





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